

**You have a Cyber Insurance Policy**

# **YOU MUST REPORT ALL CYBER INCIDENTS IMMEDIATELY**

*The moment you become aware of a **cyber-incident** that may give rise to:*

- *an extortion demand,*
- *a claim,*
- *a potential claim, or*
- *potential notification costs*

**You MUST report any Cyber Event or Incident to Crawford & Company immediately at:**

**1-844-660-4903**

*This is a Policy Condition*

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## **Crawford & Company's Expertise**

Crawford & Company's dedicated breach operations team is ready to assist you with all aspects of a breach response. An Incident Manager will immediately be assigned to assist you and co-ordinate any services that may be required including:

- I.T. Forensics
- Legal Expertise
- Public Relations Firms
- Cyber Extortion Concerns
- Public and Regulatory Notifications (Including Call Centres)

Frank Cowan Company and your Insurer has partnered with Crawford & Company as their Cyber Claims Provider to assist you in any type of cyber-incident. Crawford & Company recognize the specialist nature of a cyber-breach and have created a unique and comprehensive solution bringing together the expertise of Crawford & Company combined with leading specialists required to expertly handle your claim.

## **Crawford & Company will liaise with your Insurer on your behalf.**

Your Insurer and Crawford & Company: Crawford & Company is NOT your Insurer. They are there to assist you in dealing with emergency cyber incident only. Coverage under your insurance policy may or may not apply. Your Insurer will determine whether coverage applies.

**Important Note:** Your Policy may not respond unless you contact Crawford & Company prior to taking steps to deal with a cyber incident.

**About Your Insurer:** Your Insurer is Certain Underwriters at Lloyd's in respect of Syndicate 2003. Catlin Underwriting Agencies Limited is the managing agent of Syndicate 2003. Catlin Underwriting Agencies Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (Firm Reference No. 204848). Registered Office: 20 Gracechurch Street, London, EC3V 0BG, United Kingdom. Registered in England Number 1815126.